

## *Financial training for non financial staff*



*The financial training specialists*

### *Tip of the week*

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### **The inquest**

Something goes wrong, so we have an inquest into it.

What caused it to go wrong? Why didn't we spot it? What could we have done about it? How do we ensure it doesn't happen again? And so on. You've probably seen it happen!

When something goes really well, there may be a "Well done", but that's often about it.

But we need an inquest here, as well. What caused it? How can we spot the opportunity next time? What did we do to make it successful? Could it happen again? How do we ensure it does happen again?